

Clawford Vineyard & Fisheries.

Terms and Conditions of Booking Bed & Breakfast.

1. The offer of accommodation is subject to availability and the receipt of the appropriate deposit by a cheque.
2. A non-refundable deposit of 25% (minimum) to be paid within 5 days of an email or telephone booking by cheque. If you don't send in a booking form you will not have a reservation.
3. The balance of the accommodation charges must be received at least 4 weeks prior to the start of the holiday. Non-payment of the remaining balance will be taken as a cancellation.
4. Guests are strongly advised to take out holiday cancellation insurance. If you cancel your holiday for any reason, we reserve the right to obtain the dues in full. Clawford will not, under any circumstances, be liable for any refunds in the event of a customer failing to take out holiday cancellation insurance cover.
5. In the event of any cancellation of bookings by the proprietors, their liability will be limited to a refund of any monies paid.
6. The holiday let will run from 14:00 hours the day of arrival to 10:00 hours on the day of departure. Keys will be issued between 12.00 and 14.00 hours in the reception area in the tackle shop. If the keys have not been collected by 14.00 hours they will be available in the Bar between 18.30 –23.00 hours. Keys must be returned by 10.00 hours on the day of departure. Retention of keys after 10.00 hours will incur an additional night's accommodation charge.
7. The proprietors reserve the right to allot rooms to residents in order to make the most effective use of the facilities. Customers shall not stipulate specific rooms or demand a specific room on arrival at Clawford!
8. Any alteration or rescheduling an existing booking will be subject to a £20 administration fee.
9. Joint bookings of rooms shall be made in one name only (The hirer). The hirer will be responsible for payment & any damage caused & for ensuring their party behaves in a reasonable manner, with regard to accommodation usage and enforcement of the 'Clawford Rules & Code of Conduct'.
10. All the names and addresses of all people booking accommodation are required if not one family.
11. The room shall only be occupied and used (for any purpose) by the persons agreed in the room booking.
12. Bedding and any other items provided in the accommodation shall not be removed from the rooms for any purpose. All other items provided by Clawford shall not be removed and taken to the lakes etc. for any purpose.
13. Smoking is not allowed in any part of the Bed & Breakfast accommodation, Self Catering Units or Visitors Center.
14. Anti-social behavior, illegal activities, excessive noise, the use of foul language will not be tolerated around the lakes or in the visitors center. This will cause us to terminate the let without compensation or refund.
15. We strive to keep the Visitors Center & accommodation clean and tidy, so please avoid wearing muddy footwear inside the facilities.
16. Fishing is free for residents, providing they abide by the 'Clawford Rules & Code of Conduct' and the T's & C's.
17. **DO NOT** bring angling/golf equipment into the accommodation. Use the stowage area provided.
18. **DO NOT** bring refrigerators, cooking appliances, or any other items of household equipment into the Bed & Breakfast rooms.
18. **DO NOT** bring bait of any kind into the accommodation.
19. **DO NOT** enter the Bar or restaurant straight from the lakeside, it offends other residents. Please shower and change. A reasonable standard of dress is required in the bar and restaurant.
20. The proprietor reserve the right to decline accommodation & access to Clawford facilities & demand immediate removal of any person or persons not complying with the Clawford Rules & Code of Conduct and the T's & C's.
21. Guests must park in the designated parking areas. Unless loading or unloading at the rear of the Visitors Center. **DO NOT** park on the Grass or Gardens.
22. Use the paths & lawns provided. Do not walk over the gardens.
23. We do not allow dogs, cats or any other pets on site.
24. Litter of any kind will not be tolerated. This includes cigarette ends and matchsticks.
25. Any angler who has fished a water, which is known to be diseased, will declare this to the proprietor in writing at least two days before arriving at Clawford.
26. We do not run tabs at the Bar or Restaurant. Please pay for drinks with cash when ordered and evening meals in cash on the same day, before leaving the restaurant. We do not take plastic at Clawford.
27. English law shall apply to all contractual obligations arising out of these Terms and Conditions.